

INFORMATION RISK MANAGEMENT INFORMATION

Frequently asked by clients on secur	ity		
Organisation:		e The Virtual Business School	
Collaborative Learning Social Media Platforn	http://QUBE.cc	http://QUBE.cc/security-it-support/	
Technical Lead	:	David Lomas	
Address	: 20 Londo	20 London End, Beaconsfield, HP9 2JH	
General Queries	QUI	BE@PentacleTheVBS.com	
Phone Number	:	+44 1494 678 555	
Software Two	Callabarati	u Leonice Cesiel Medie Distance	
Software Type		ve Learning Social Media Platform	
Topic Project Engagement	Response	Comment	
1. Has Pentacle agreed to non-disclosure with the client?	Yes		
 Will any services provided to the client be sub-contracted to an additional vendor? 	Yes	Encrypted data hosting services	
Information Security Policies			
1. Are information security policies, standards and procedures documented?	Yes		
 Are information security policies, standards and procedures periodically reviewed and updated as needed? 	Yes		
 Is compliance with information security policies monitored and measured? 	Yes		
Compliance	<u>.</u>		
 Is your organization under obligation to uphold security controls in support of data protection laws, such as US HIPAA, EU Data Protection Directive, US Safe Harbor, etc.? 	Yes		
2. Is the company's data protection program aligned with a recognized framework, such as ISO 27001, COBIT, ITIL, NIST, etc.?	Yes		
3. Has a third party or internal audit performed an information security assessment or audit in the last 12 months on the data protection program?	Yes		
Human Resources Security			
1. Are background checks (including employment and criminal history) performed for new employees and contractors?	No	Sensitive information access held by key personnel	
	Yes		
 Are all employees and contractors required to sign a non-disclosure agreement? Is the non-disclosure agreement available to the client upon request? 	Yes		
 Is the non-disclosure agreement available to the client upon request? Is there an information security awareness and training program in place? 	No		
5. Are employees and contractors required to be aware of and follow all information security policies, standards and procedures?	Yes		
Data Protection Practices	-		
1. Is data classification addressed in data handling procedures (e.g. confidential or private data)?	Yes		
2. Is client data securely separated from other clients' data?	Yes		
3. Is the data processing equipment used to provide customer services securely separated from the equipment used for the vendor's own	Vac		
data processing?	Yes	+	
4. When the business relationship is terminated, can all of the client's data be immediately returned and/or destroyed at the client's request?	Yes		
5. Is client data encrypted when stored on PCs, databases, fixed media or portable media?	N/A	Recommend clients locally encrypt if required	
 Is client data encrypted during transmission within the vendor's internal network? 	Yes		

	7.	Is client data encrypted during transmission within the vendor's dedicated customer network?	Yes	
	8.	Is client data encrypted during transmission from the vendor to destinations outside the vendor's network(s)?	Yes	
	9.	If data-level encryption is used, is AES (Advanced Encryption Standard) the minimum technique used?	Yes	
	10.	If transport-level encryption is used, is 128-bit SSL (Secure Sockets Layer) the minimum technique used?	Yes	
	11.	Are the encryption keys centrally managed and controlled?	Yes	
	12	2. If encrypted, does the vendor have the ability to un-encrypt client data without the client's involvement?	Yes	
Phy	sica	al and Environmental Security		
	1.	Where is the data center located? (Use Comment Field)	N/A	UK (iomart)
	2.	Does the company manage the security of the facility?	No	
	3.	If Yes, do you have a SAS70 or equivalent certification?	N/A	
	4.	If No, does the third-party owner have a SAS70 or equivalent certification? (N/A if #2 is "Yes")	Yes	
	5.	Are physical assets tracked throughout their lifecycle?	Yes	
	6.	Are physical assets (e.g. harddrives, USB drives, Tapes, printer harddrives) destroyed when no longer in use (due to failure and/or		Physical destruction
		rement)? If Yes, please describe How under "Comments".	Yes	
		ation Systems Development Lifecycle		
		Are there data integrity checks for both input and output built into the software?	Yes	
2. I	ls it	possible to federate identities with the client?	No	
	3.	How is are the credentials protected within the application? (e.g. Salted Hash, MD5 hash, other) (Use Comment Field)	N/A	MD5 hash
	4.	Is the application penetration tested by a 3 rd party?	Yes	
	5.	Are all of the OWASP Top Ten vulnerabilities tested for? (Cross site scripting, SQL injection and others.)	N/A	Not a web application
	6.	Can the client get a copy of the test results or prior to new releases?	N/A	
	7.	Can the client test against their own instance in a staging area?	Yes	
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		Control to Systems Hosting Client Information for System Admins (not end users)		
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1. Is the internet connection business-dase and built-plann? Yes = 2. Is access controlled bubbents accurate to allow only controlled authented and authorized access and o ensure data integrity? Yes = 3. Are all wieless LAN segments, or tabrevis controlled, a planet table access and o ensure data integrity? NA = 5. Is their a process to automatically detect and respond to suspicious activity on the network? Yes = 6. Is their a management process in place to identify, assess, test, and deploy appropriate security patches for network and security infrastructure oscillation of the prove infrastructure isolate or otherwise restrict access to sensitive network segments or applications (u.g., didatabet controls in the network infrastructure to isolate or otherwise restrict access to sensitive network segments or applications (u.g., didatabet controls in the infrastructure isolate or otherwise restrict access to sensitive network segments or applications (u.g., didatabet controls in the infrastructure isolate or otherwise restrict access to sensitive network segments or applications (u.g., didatabet controls in divises deployed to protect sensitive network segments or applications? NA NA 11. Is there bagging of the: a. System NA NA NA a. Application Are there bagging of the: NA NA NA a. Application A. Administrature devices agregated? NB NA NA A. Administrative response not sense to device device, prevent on otherwise network? Yes NA A. Administrat	Communications and Operations								
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